

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 10/098,634 Confirmation No.: 3718
Applicant(s): Chalmers et al.
Filed: March 13, 2002
Art Unit: 3625
Examiner: James H. Zurita
Title: SYSTEMS AND METHODS FOR INITIATING RETURNS OVER A
NETWORK

Docket No.: 18360/236825
Customer No.: 00826

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT
UNDER 37 C.F.R. § 1.97(d)**

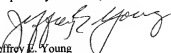
Attached is a list of documents on form PTO-1449 along with a copy of any cited foreign patent documents and non-patent literature documents in accordance with 37 CFR 1.98(a)(2).

It is requested that the Examiner consider these documents and officially make them of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP. By identifying the listed documents, Applicant in no way makes any admission as to the prior art

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status of the listed documents, but is instead identifying the listed documents for the sake of full disclosure.

Respectfully submitted,



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Substitute for form 1449/PTO (Revised 07/2005)			Complete if Known		
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)			Application Number	10/098,634	
			Filing Date	March 13, 2002	
			First Named Inventor	Chalmers et al.	
			Group Art Unit	3625	
			Examiner Name	James H. Zurita	
Sheet	2	of	2	Attorney Docket Number	018360/236825
OTHER DOCUMENTS					
Examiner Initials*	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.			English Language Translation Attached
	5	ASP V16-System Walker List Works Manual (relevant part); page 88, line 5, 3.4 Start up and termination of ListWORKS writer; one page			
	6	Outlook 2000 Handbook First Edition (relevant part); page 95, last 9 lines; one page			
	7	Kihon Kara Jissen Made Business Seikou No Tameno Kanpeki Guide – How To E-Commerce (relevant part); page 60; one page			

Examiner Signature		Date Considered	
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*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.